

<b>INFORMATION DISCLOSURE CITATION</b> (Use several sheets if necessary) <b>MAR 12 2001</b>	ATTY DOCKET NO. NCRC-0011-US (9172)	SERIAL NO. 09/587,302
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### U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
lea	A. 5,303,383	4/12/94	Neches et al.			
lea	B. 5,640,584	6/17/97	Kandasamy et al.			
lea	C. 5,872,904	2/16/99	McMillen et al.			
	D.					
	E.					
	F.					
	G.					
	H.					
	I.					

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### FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO	
	J.						
	K.						
	L.						
	M.						
	N.						
	O.						
	P.						

### OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

lea	Q.	AN INTRODUCTION TO NT SERVICES, pp. 1-14, printed from web site <a href="http://www.commssoft.com">http://www.commssoft.com</a> , dated at least as early as May 18, 2000.
lea	R.	SERVICE CONTROL MANAGEMENT, CONFIGURATION MANAGER MODULES, pp. 1-3, printed from web site <a href="http://www.ntsoftdist.com">http://www.ntsoftdist.com</a> , dated at least as early as May 18, 2000.
lea	S.	Microsoft Corporation, SERVICE CONTROL MANAGER, pp. 1-6, printed from web site <a href="http://msdn.microsoft.com">http://msdn.microsoft.com</a> , January 5, 2000.
	T.	
	U.	
	V.	

EXAMINER <i>Charles Anya</i>	DATE CONSIDERED <i>8/14/03</i>
<small>*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</small>	